NY State of Health Insurance Options for 2019

January 31st is the last day to enroll in or change a 2019 health plan. After this date, you can enroll or change plans only if you qualify for a Special Enrollment Period.

For more information about NY State of Health,
Visit: https://nystateofhealth.ny.gov/ (website is available in English or Spanish) or call Customer Service at 1-855-355-5777, TTY: 1-800-662-1220 to find an enrollment specialist. Customer Service information in languages other than English can be found at https://nystateofhealth.ny.gov/language_support.html

Care Coordination Organizations/Health Home (CCO/HH) Provider Policy Manual
This manual provides Medicaid policy and comprehensive guidance to Care Coordination Organization/ Health Home (CCO/HH) providers. This information can be useful to families navigating the same system. Policy statements and requirements governing the CCO/HH
The manual is designed to be updated with new information and clarifications when necessary. OPWDD and NYSDOH will make every effort to keep the manual up-to-date so make sure that you have the most recent revision when using it as a reference tool.


**What Criteria is Used to Determine if a CCO/HH is Providing “Value”?**

This blog post does a nice job explaining performance measures that are used in determining whether a CCO/HH is providing its members appropriate service. It outlines specific goals, breaking them down into measures that can be used to calculate quantitative data which reviewers can use to determine if the CCO/HH is providing “value” to those who it is serving.


- If you would like to speak with someone regarding your child with special health care needs, we would be happy to hear from you:
  - Lin Perry, Program Manager (607) 240-4573

✓ Visit our website at [www.ptopnys.org](http://www.ptopnys.org)

✓ [www.facebook.com/ParenttoParentNYS](http://www.facebook.com/ParenttoParentNYS)