



Connecting and supporting families of individuals with special needs

## HOW DOES IT WORK?



Parent to Parent of New York State Regional Coordinator gets all pertinent information from parent requesting to be matched with another family.

This is where the information you provide on the Family Information Form is utilized to help us make the most appropriate parent to parent matches.



Coordinator selects or locates appropriate match for requesting parent.

Coordinator calls the selected Support Parent to see if they can assist the requesting parent. If it is not a good time for the volunteer parent to provide support, they may refuse any referral at any time with no questions asked. If the Support Parent accepts the referral parent,



Coordinator gives Support Parent the requesting parent's information and reminds them to please call within 48 hours. Coordinator calls requesting parent and gives Support Parent name and information and tells them to be expecting a call from them.

Both parents are asked to call their Coordinator after speaking or if they are not able to connect. If both feel comfortable with the match, the match is complete. If either party wishes to have a different match, Coordinator honors the request and continues search for a good match.

